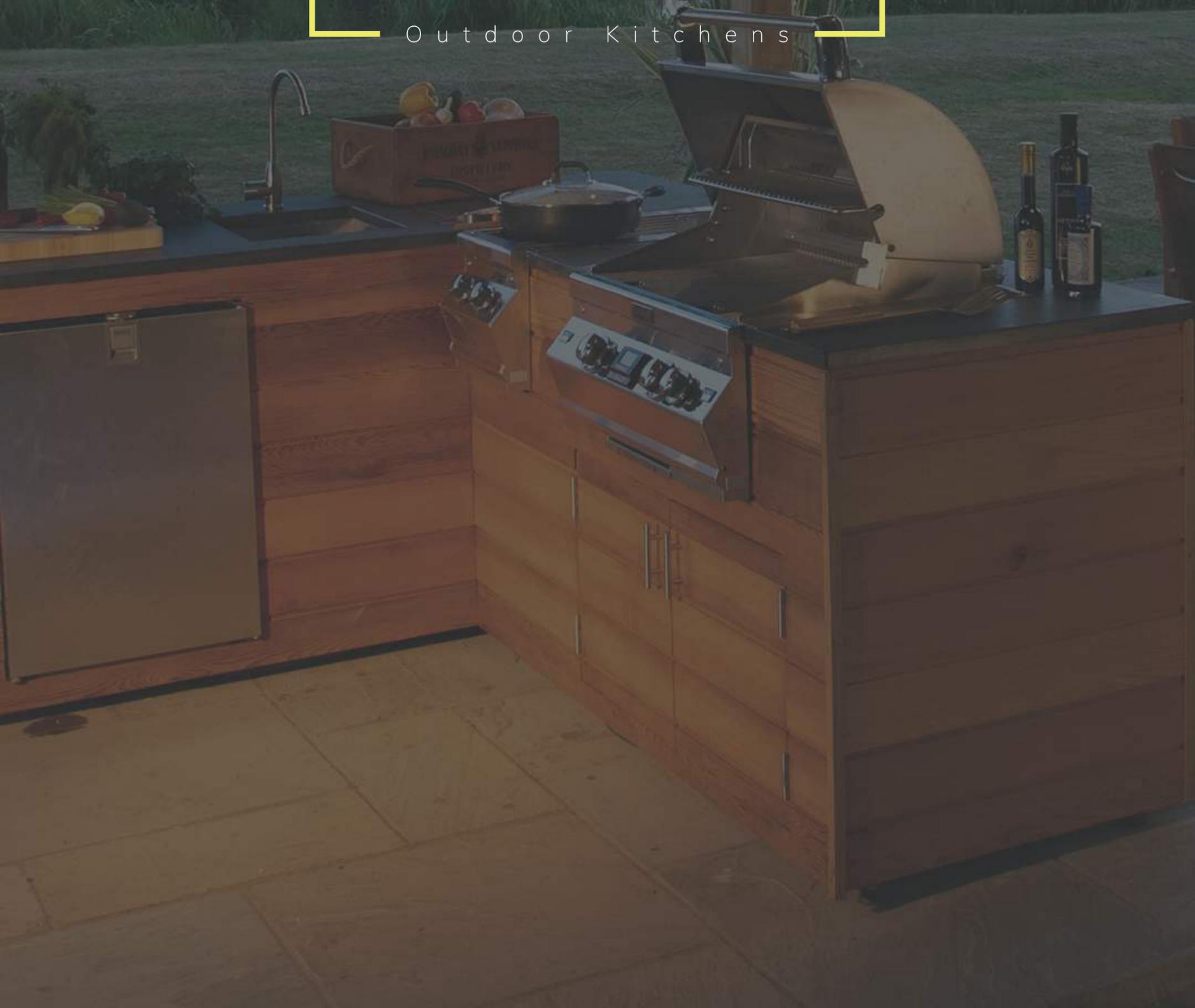


CENA

Outdoor Kitchens



Our
Service Promise

Our Service Promise

The CENA brand is built on a passion for quality, beauty and the enjoyment of living outdoors. We want each and every one of our customers to enjoy a seamless consultation process, be active in the design and selection of materials and take delivery of their perfect outdoor kitchen knowing they have the product they set out to find.

Our service, like our product, is engineered to deliver happiness so we promise:

To treat every customer as an individual

We want to support our customers' passion for design and outdoor living, understand it and employ it in the design of their CENA kitchen. We will tailor the process to every customer's specific needs whilst remaining committed to delivering a consistently high quality and exceptional level of service.

To create something beautiful

CENA kitchens are designed to be aesthetically pleasing, but they are also carefully planned and engineered to provide a functional and efficient space to cook outdoors. By considering the form and the function as well as the appearance, we aim to craft an outdoor kitchen whose beauty is not just skin deep.

To take everything to heart

We listen and learn from all feedback, queries and compliments to dedicate ourselves to creating an ever longer list of happy customers. Should you encounter any difficulty; a single member of the CENA team will take responsibility for your query and stay with you until the issue has been resolved to your satisfaction.

Taking on board any feedback, both good and bad, means we will continuously learn and provide an exceptional service to CENA customers.

To be honest in everything we do

Whether it is when we are working with our suppliers or supporting our customers, we will be honest and transparent and open. Our philosophy is that happy clients and happy suppliers make for a successful business, and honesty is an essential element of this equation.